

D'Andre Campbell

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EDUCATION

University at Albany, SUNY

Graduated May 2023

Bachelor's Degree in Computer Science with a Minor in Cybersecurity

CompTIA Security+

Work Experience

IT Support Specialist | Albany Gastroenterology

Nov. 2023 - Present

- Installing, configuring, and troubleshooting employee hardware and any necessary software
- Use our ticketing system Freshdesk, to maintain the highest level of customer support for the offices's users in person and over the phone
- Collaborate with our third-party vendor Greenway to connect patients to our patient portal

Software Developer | Freelance

Mid 2021 - Present

- Developed and maintained dynamic web applications, ensuring excellent user experiences across devices
- Resolved complex technical issues, improved code efficiency, and optimized software performance.
- Increase client's online presence and website traffic through Search Engine Optimization
- Create scripts to automate some tasks and collect various data

IT Infrastructure Intern | Broadview Federal Credit Union

May 2022 - Aug. 2022

- Imaging laptops for our 50+ new hires and employee transfers
- Diagnose and troubleshoot computer and printer performance issues
- Properly dispose of 100+ sensitive and out-of-date pieces of hardware such as laptops and servers

PROJECTS

ChooseMyParts

- This web application uses OpenAI to assist its users with finding the various computer parts needed to assemble a gaming computer
- Computer part information is fetched from Amazon and can be saved onto the user's personal list
- Implemented with NextJs, PostgreSQL, Clerk User Management, and many other tools

Capstone - Crypto Calculator

- This site is designed to gather various cryptocurrency data to predict their possible future price
- Coin data is gathered and stored in my team's SQL database
- Implemented with Typescript, React, PostgreSQL, AWS, and many other tools

KeekNailSalon.com

- Website was built to support the booking process for a local salon
- Work closely with the client to ensure that all her needed business details and services are easily accessible to customers

TECHNICAL SKILLS

Programming Languages: Typescript, NextJs, React, Tailwind, HTML, CSS, Javascript, Python, Java

Other: Git/Github, OpenAI, Version Control, Agile, Adobe Creative Suite, Office 365, Active Directory, PostgreSQL, Linux, ServiceNow